

PAYMENT POLICY

EUROAFRICA SHIPPING LINES CYPRUS LIMITED

Introduction

This Payment Policy [**"Payment Policy"**] is issued by Euroafrica Shipping Lines Cyprus Limited with its registered office in Limassol (Cyprus) at 229 Arch. Makariou III, Meliza Court, Limassol, Republic of Cyprus entered into the Register of Companies of the Department of Registration of Companies and the Bankruptcy Administrator of the Ministry of Energy, Trade, Industry and Tourism of the Republic of Cyprus under number HE 109723, VAT EU: CY 10109723K ["Euroafrica"] and is a supplement to the Regulations for the provision of services by electronic means issued by Unity Line Limited sp. z o.o. Oddział w Polsce [**"Terms and Conditions"**].

If it is not otherwise stated in this document, words beginning with a capital letter shall have the

same meaning as defined in the Terms and Conditions.

The Payment Policy defines the rules for making payments by the User to Unity Line and refunds

of receivables from these payments, if applicable.

Payment for the Ticket

Payment for the Ticket can be made via the On-line System on the website unityline.pl.

Payment currency

Payments are accepted in Polish Zloty.

How to make payments in the On-line System

Payment for the Ticket in the online System can be made via the online payment operator Przelewy24 belonging to PayPro S.A. (ul. Pastelowa 8, 60-198 Poznań; NIP: 779-236-98-87; REGON: 301345068)

Request to receive a VAT Invoice

A request for issuing an invoice should be sent to the following email address:

fakturyprom@unityline.pl

Refund

The refund for the Ticket is possible under the conditions set out in the Terms and Conditions of

Carriage.

In order to receive a due refund for your Ticket, please send your request to the e-mail:

reklamacje@unityline.pl

The request should include:

- a) first name and last name of the User;
- b) phone number;
- c) e-mail,
- d) reservation number - if it has been given to the User.

The refund due shall be made within 30 days of receipt of the request in the form in which the payment was made.

Complaints regarding payments made via the On-line System on the website unityline.pl.

Complaints regarding Payments made via the online System on the unityline.pl website may be submitted by the User to the electronic address reklamacje@unityline.pl immediately after the event they concern. The notification should include the following data and information: reason for the complaint, description of the objections, e-mail address, transaction identifier, amount of the Payment, surname and name of the bank account holder, date of the Payment and the name of the bank to which the payment was directed. After receiving the complaint, Unity Line will immediately forward it to the payment operator Przelewy24 for its consideration.

Withdrawal from the contract

A consumer who has concluded a distance or off-premises contract may withdraw from it within 14 days without giving a reason and without incurring any costs, except for the costs indicated below:

- additional costs incurred by the consumer for delivering the goods other than the cheapest standard method of delivery offered by the entrepreneur;
- direct costs of returning the goods;
- payment for services provided up to the time of withdrawal from the contract, calculated in proportion to the scope of the service provided, taking into account the price or remuneration agreed in the contract - in the event of exercising the right to withdraw from the contract after submitting a request in accordance with Article 15 paragraph 3 and Article 21 paragraph 2 of the Consumer Rights Act.

Policy changes

Please note that this Privacy Policy may be revised or updated.